Executive Director Performance Goals 2020-2021 Ingrid M. Canady

Strategic Leadership and Planning

Goal# 1		
By January 2021, SERC will inc	rease its current virtual platforms to	be in alignment with the needs of the field to
offer synchronous and asynch	ronous facilitation of learning.	
Baseline data	Progress Monitoring Timelines	Benchmarks
SERC Zoom platform and Schoology	✓ Monthly □ Quarterly □ Bi-annually □ Annually □ Other: (please describe)	 □ January 2021 identify one new virtual platform □ March 2021 At least 80% of consultant staff to be trained □ June 2021, Full implementation of new virtual platform will be in place
Community Relation	ns & Advocacy	

Goal# 2		
In FY 2021, the Executive Directo	r will secure partnerships with orga	nizations that represent similar services and
programs as SERC's.		
Baseline data	Progress Monitoring Timelines	Benchmarks
A targeted list of organizations that aligned with SERC's vision and mission	✓ Monthly □ Quarterly □ Bi-annually □ Annually □ Other: (please describe)	☐ By June 2021, SERC's outreach will be beyond CT with at least three new organizations.

Operational Program Effectiveness

Goal# 3		
By FY 2021, SERC's capacity to pr	ovide racial equity and social justic	e services to LEA's, community
organizations, and state agencies	will increase by 10% based on the	19-20 baseline.
Baseline data	Progress Monitoring Timelines	Benchmarks
19-20 number of contracts that identified racial equity and social justice as the core of the	✓ Monthly □ Quarterly □ Bi-annually	☐ January 2021 – Increase # of SERC offerings to the field ☐ March 2021, racial equity and social
service	☐ Annually ☐ Other: (please describe)	justice contracts will demonstrate a 5% increase. June 2021, Contracts demonstrate the target goal.

Board Relations

Goal# 4 In 2020, SERC's facilitation of PA of Education.	19-12 will be at the forefront of its	s relationship with SBOE and Commissioner
Baseline data	Progress Monitoring Timelines	Benchmarks
-The timeline established by legislative mandate	✓ Monthly ☐ Quarterly ☐ Bi-annually ☐ Annually ☐ Other: (please describe)	 □ September 2020 Submit completed report that details the development of the course to CSDE. □ November 2020 Presentation of the curriculum to the SBOE □ December 2020, Submit revised course documents and revised legislative report to Education Committee and CSDE

Resource Development-Funding

Goal # 5		
Increase of SERC's 2020-2021 ne	et income by 10% through the diver	sification of funders, including SDE, federal,
private and LEA contracts	\sim \sim	
Baseline data	Progress Monitoring Timelines	Benchmarks
2019-2020 net income	✓ Monthly □ Quarterly □ Bi-annually □ Annually □ Other: (please describe)	 □ January 2021 presents dashboard to the Board of Directors with target goals and outcomes □ May 2021, Presents finals outcomes to Board of Directors

Organizational Management

Goal# 6		
Continues to monitor the implen	nentation of SERC transition to its n	ew location.
Baseline data	Progress Monitoring Timelines	Benchmarks
Phases of transition as	✓ Monthly	☐ December 2020 Provides report to the
communicated by DAS	☐ Quarterly	Board of Directors regarding transition
	☐ Bi-annually	progress. February presents a refined
	☐ Annually	plan that incorporates the Board's
	☐ Other: (please describe)	input
		☐ June, 2021- Assessment of agency's
		feasibility of occupancy of the new
		location, if achieved, as determined by
		DAS.

Fiscal Management

	Progress Monitoring Timelines	Benchmarks
18-19 Auditor of Public Accounts Report	✓ Monthly □ Quarterly □ Bi-annually □ Annually □ Other: (please describe)	□ December 2020- Present correct action plan and steps of implementation to Board of Direction
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